



Glencarlyn Citizens' Association

Minutes of the October 3, 2011, 7:30 Meeting

- 1. Adoption of Agenda:** The agenda was adopted.
- 2. Program:** The presenter for the scheduled program canceled.

3. Officers, Delegates and Other Reports

Minutes of May meeting were not available - will be reviewed at next meeting

Treasurer's Report – \$14,454 on checking and \$7500 in savings

Village View article deadline is 10 October

Neighborhood Conservation – Eric Haugen, NCP delegate for GC stated that the county will review the GC NCP and upon approval it will be forwarded to the county board on November 19. Eric is looking for assistance for petition signing. The 4th and Lexington project is approved and funded. Projects consist of curb and gutter, sidewalk installation, and street replacement

Civic Federation – Civic federation meeting will be held on Tuesday October 4 at W&L auditorium at 7:30. A number of candidates for office will present.

Tom Johnson Report on Tree Canopy: The GCA application was approved, however we were only awarded 16 trees, and everyone got one tree, even if they requested two or more. Each of these recipients needed to sign a waiver which was due Sept 30th. I have collected all of these and submitted them to the program. We are now waiting to hear from the program when they will be sending the contractors out to plant the trees, probably late October to December but are waiting on them to provide that schedule. For those who missed out, this program should be around next year as well, in a similar format.

4. Upcoming events, Programs and Reminders

Neighborhood Halloween Spooktacular Party: The Glencarlyn Neighborhood Halloween Party will be held this year on October 30 from 3-5 p.m. There will be crafts, games, snacks, a Halloween Costume Fashion Show, and some other surprises for a fun Halloween Spooktacular. A

Call for volunteers will be coordinated by Beth Cavey, but if you are interested in helping out at the party please contact her at elizabeth.cavey@verizon.net.

Halloween Haunted House: The Whitman-Jemaa family is transforming Carlin Hall into a Haunted Mansion on October 29th. Their plans are for tours at the following times:

Not-So-Spooky Tours (for the younger kids): 6:30-7:30 p.m.

Terror Time (for the older kids): 8:00-9:00 p.m.

They are inviting the neighborhood to join them in their spooky fun.

Suggested donation per person: 1 can/box of food to be donated to AFAC

For questions and details, contact Sylvia Whitman at sylvia.whitman@gmail.com.

ECARE Saturday, October 15, 2011 at Thomas Jefferson Middle School 8:30 a.m. to 3:00 PM:
The Arlington Environmental Collection and Recycling Event (E-CARE) gives residents a chance to safely get rid of hazardous materials like paint, solvents, garden chemicals and items containing mercury and to recycle electronics, bikes, small metal items, shoes, eyeglasses, books, and durable medical equipment.

Representatives from Covanta Energy will be on-site at E-CARE this fall to provide a \$5 gift card to all residents who drop off household devices containing mercury (thermostats, thermometers, sphygmomanometers, manometers, barometers, hygrometers and liquid mercury). Verizon

Outage: Mr. Olivere, This is in response to your complaint filed in our office on September 6, 2011 against Verizon Virginia. According to Verizon, a local manager has contacted you to explain the magnitude of replacing a 2100 and 400 pair cable. Per the manager, the cable had to be spliced together before customers would begin to regain their service. The damage to the cable was done on July 11, 2011, however Verizon could not begin restoration until the power company had replaced the damaged pole. The pole was replaced on July 12, 2011 and Verizon started their work that same afternoon and the work was completed on July 15, 2011. Based on Verizon's response, this complaint has been closed. If you are still experiencing telephone issues, or if additional problems arise, do not hesitate to contact our office for further assistance. I would like to

thank you for allowing me to assist you with your complaint. Respectfully, Gladys

Huddleston, Telecommunications Specialist SCC

gladys.huddleston@SCC.virginia.gov (804) 371-9420

Ms Huddleston: The complaint focused as much on the terrible communications by Verizon as with incomplete and misleading information given. As far as we are concerned the complaint is still open. We are hoping the SCC would respect our request for a response on what is being done to address the issue of communications which was presented in considerable detail in the letter sent on behalf of the community. This chronic lack of useful communications continued to the first call I got from the Verizon local manager, who when he called asked if I wanted to know about the brief outage a day or so before. He had not even looked at the transmittal letter of any of



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the attachments. I asked him to look at the material we sent and call back. He called back several days later with a lot of information about the technical issues which was very useful. At the end of the second call I asked for a written response from Verizon to the SCC, with a copy to us, about the terrible communications during this outage and what Verizon were doing to fix it. So far we have heard nothing on that issue. I hope that the SCC pursues this issue with Verizon of communication with customers and requires them to do a better job in the future. I expect to hear back from you once Verizon has responded to that part of the complaint. Thank you. Peter Olivere, President, Glencarlyn Citizens' Association. 703-626-2520 Next GCA Meeting – November 7, the program will be a presentation by the Project Manager for the new Arlington Mill community center.

5. New Business

Luminaria date has not been set

Holiday Party date has not been set

Next year is the 125th anniversary of Glencarlyn. The GCA is looking for ideas as to the best way to celebrate this event.

New GCA meeting program ideas: sister city program, wildlife or nature program held at the nature center,

6. Adjourned at 8:30 PM